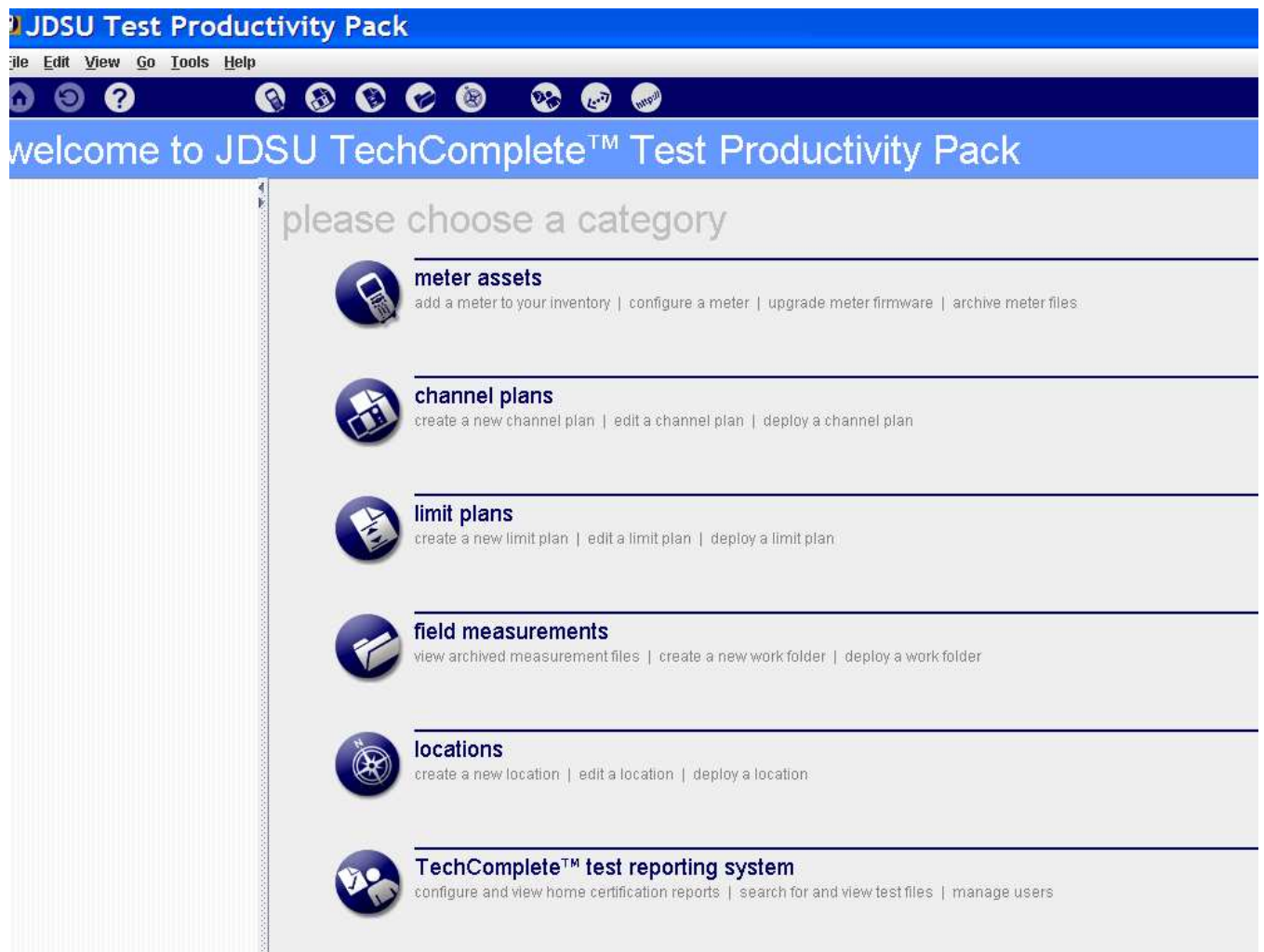


How to obtain Cable Labs BPI+ Certificates for your [DSAM 3.3.3](#) or later Meters

After the meters have been upgraded to [V3.3.3](#) or later firmware...

Launch Web client of TPP from TPP thick client by clicking on “TechComplete™ test reporting system” or by opening your Web Browser to <http://yourserverip/ActernaTPP/>



After logging in , select “meter inventory”, you should see the following screen. Select the “by available options” link under “search for meter assets” category. If desired, you can also filter to a particular User Group, by using the User Group drop down box.



meter inventory

User Group:

(if blank, users will be shown regardless of their group)

Secure Sync™ settings

[manage Secure Sync™ settings](#) ?

meter provisioning

[view meter provisioning](#)

meter hardware

[view meter hardware](#)

search for meter assets

[in need of calibration](#)

[by firmware version](#)

[by available options](#)

[advanced search](#)

[show meters](#)

Home

Configuration

[meter inventory](#)
[users](#)
[scheduled report e-mails](#)
[system preferences](#)

Test Reporting System

[TPP test files](#)
[home certification](#)
[POP reports](#) ?

Applets

[launch TPP Thick Client](#)
[launch Remote PSAM](#)

Please select "CableLabs BPI+ Cert", go to Advanced Settings in the bottom and select "Not With", click Find

(if blank, users will be shown regardless of their group)

Available Options:
(if nothing is selected, meters with any option will be shown, otherwise, only meters with all selected options will be shown)

- AGC Stress
- Browser
- CableLabs BPI+ Cert
- Constellation
- DOCSIS 3.0
- DOCSIS Packet Loss
- DOCSIS Ping
- DOCSIS Throughput
- Downstream Spectrum
- DQI
- Errored Seconds
- Ethernet Test
- Field View
- Fwd Sweep
- Gigabit Ethernet
- Home Certification (Close-out)
- Ingress Scan Ext Freq
- ISDB-T
- Qam Ingress
- Return Loopback
- Return QAM Generator
- Reverse Alignment
- Rev Sweep
- RSG for Field View
- Secure Sync
- SmartScan™
- Sweepless Sweep
- VoIP
- VoIPCheck
- Wireless

Advanced Settings

Search Condition:

Not With All selected options

Results Per Page: 50

Now you should only see DSAM's without BPI+ certificates. Then export to Excel and send the file to TAC (catvsupport@jdsu.com) via email.

JDSU
view meter inventory

Results Per Page: 50

4 meters found, displaying all.

Name	Tech ID	Reports To	Comments	Days Since Last Sync Attempt	Model
----		----	----	20	DSAM-3600
----	Yu	----	----	294	DSAM-6000
----		----	----	38	DSAM-6000
----	Company	----	----	288	DSAM-6000

4 meters found, displaying all.

Export a list of all items found: CSV | Excel | PDF

Results Per Page: 50

Home
Configuration
meter inventory
users
scheduled reports & mails

TAC will email a .zip file back containing the required .xml and .zip files

Open the received .zip file and extract the 2 contained files to the same location.

(Right click, Open with WinZip or WinZip->Extract to Here)

Comcast

File Edit View Favorites Tools Help

Back Search Folders

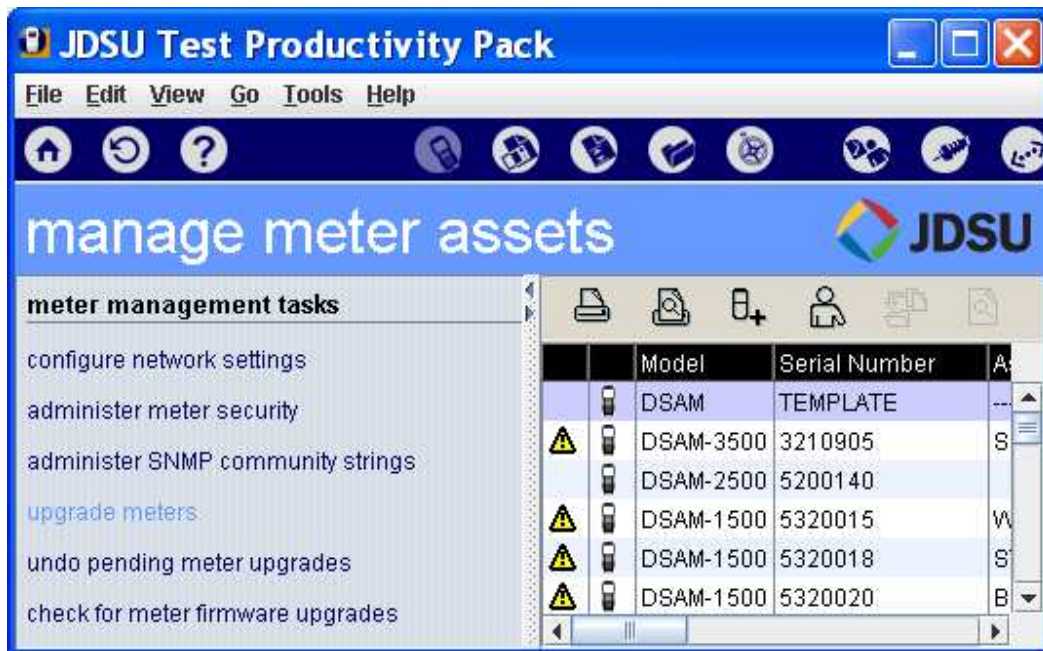
Address C:\firmware\Comcast

Name	Size	Type	Date Modified
logfile.txt	79 KB	WinZip File	3/9/2009 2:45 PM

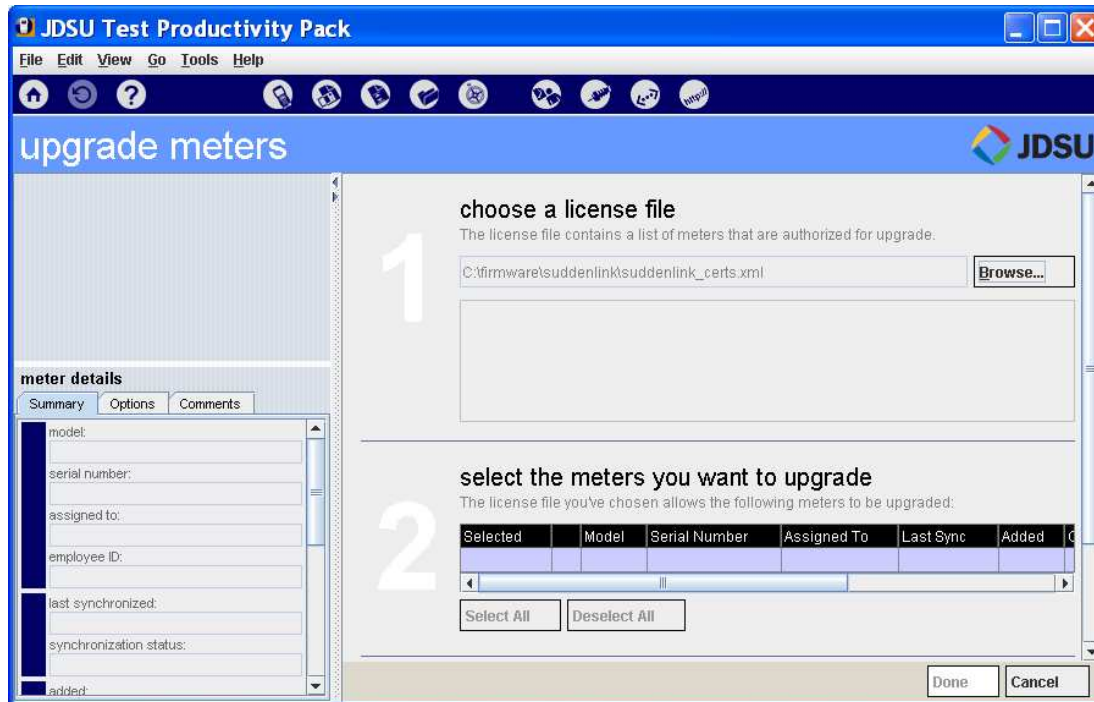
Open with WinZip
Print
Explore
Select Left Side to Compare
Performce
WinZip
7-Zip
Scan with OfficeScan Client
Open With
Send To
Cut
Copy
Create Shortcut
Delete
Rename
Properties

Files/Folders in Zip file: 3 logfile.txt upgrade.zip Upgrade.xml

In the TPP Client, select “Upgrade Meters”



Browse to the location the files were extracted to and select the proper .xml file.



Click “Select All”, then “Done”. Synchronize meters.